

How to apply for your rebate

Rebate is incentive given out by Eskom to individuals in South Africa who have had qualifying solar water heating systems installed.

To qualify for this refund a person needs:

- To have a system that is qualified for rebate by Eskom
- To have the system installed by a registered installer and signed off
- The system to have a timer installed
- A certificate of compliance for timer installation
- A copy of invoice showing your bank details
- Proof of payment
- A copy of your ID
- A copy of an electricity bill
- An Eskom rebate application form

The estimated time it takes for a rebate payment to go through is 8 weeks after the application was successfully made.

Below is the ESKOM Guide to the claims procedure.

Please keep copies of all original documents submitted - this is very important if claims are misplaced or go missing in the post.

Submit the following with the claim form

1. The invoice as described in "invoicing 101" and displayed in "Sample Rebate Tax Invoice"
2. Copy of Electricity Bill or Prepaid meter number
3. Proof of residential Address if not shown on electricity bill or if prepaid.
4. Copy of the customer ID or nominated person of co. / trust / etc.

Other things that must be completed (failure to do so will invalidate claims)

- Make sure all sections are filled out completely and signed by the relevant party - i.e. Customer, installer, supplier and electrician. Failure to do so will invalidate claims.
- Email address very important - please make sure customer includes for follow up claim status notification.

- Must include the PIRB COC number if an independent installer (duly registered as such) - this replaces the bar code.
- Must have an original bar code attached if an accredited Supplier or Distributor
- Must include Electrical COC number (per October 2009 supplier communication)
- Residential address per claim form to tie up to the supporting docs - this is often overlooked
- Must indicate whether timer installed or not and the times it has been set to.

Timer **must always** be installed unless

- No electricity to premises
- No Electrical element in the system

Any other instances where timer not installed will invalidate the claim

Bar Codes and what to do with them:

Each claim must have **five** barcodes of the same number:

- 1 Sticker for the Tax Invoice
- 1 Sticker for the Claim form
- 1 Sticker for the DB Board
- 1 Metallic for the Geyser
- 1 Metallic for the Collector
- If bar codes are mismatched - cancel and reissue new ones!
- Claims will be rejected if we receive metallic barcodes on invoices and claim forms